



Sweet Construct

Challenges

- Managing rapid expansion with proper security levels
- Over 200 staff and contractors needing prompt IT support
- Outdated business processes and systems

Solutions



Microsoft Sharepoint



Microsoft Teams



Microsoft 365
Consultancy



Ongoing business
support plan



Scale Up - facilitating
growth

Introduction

Sweet Construct is a large family-owned construction company based in South-West. They are a rapidly expanding and continually developing business working in many sectors including the MOJ and Defence. That means that optimizing operations, systems, security, and collaborations is extremely important to facilitate their growth. With over 200 staff Sweet Construct need to ensure employees continue working at the highest level with projects delivered on time and at the highest standard.

Proposed Solution

SharePoint was identified as the best fit to help Sweet Construct with managing rapid expansion, information governance, security, and collaboration.

Dial A Geek, a Microsoft Partner, delivered a full SharePoint migration and implementation leveraging the Office 365 productivity suite to enable full use of Microsoft 365.

For Sweet Construct this meant that every piece of information employees use in the office/on the site is available online and offline - whenever they need it. Appropriate information is available to all employees working across multiple projects and departments through SharePoint Team sites on Desktops, laptops, and tablets.

Dial A Geek and Sweet Construct have collaborated on the development of an internal intranet system developed with SharePoint Communication Sites to ensure employees are kept up to date with company news, events and policies, keeping their employees across the UK in contact with each other.

Microsoft's Power Automate has improved and automated long and intensive business processes using SharePoint Lists and Forms.





Case Study



Results

Using SharePoint enabled:

- Highly successful business process adoptions
- Increased efficiency in document management and collaboration.
- Easy access to documents, improving operations
- Improved Information Governance
- Business process management
- Efficient new employee on-boarding and existing staff management
- Improved project creation with governed templates for group sites

Dial A Geek are currently advising on further improvements to business processes and management with the use of SharePoint lists, Power Automate and Power apps along with improvements to security.

Feedback

'Dial A Geek have been supporting Sweet Construct since February 2017. As a relatively new member of the company, Dial A Geek have been extremely supportive, patient and informative during my transition into the role. They made me feel comfortable in asking any type of question and were always happy to explain and reiterate any queries. All their staff members are friendly, helpful and approachable. Sweet Construct value their expertise and opinion; our company recently went through a huge company change and Dial A Geek were particularly instrumental in aiding a smooth transition. This has been accompanied with continued advice on how to maintain and expand business continuity. Throughout the recent pandemic, Dial A Geek enabled our company to successfully set up to work from home. We were really pleased with how smooth and easy this movement felt. As working from home has continued, we are experiencing the same high value of support.

We are grateful to the whole team for providing us with seamless service.'

- Amber Summerell, Office Manager

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Amber Summerell,
Office Manager

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