



Case Study



Challenges

- Slow Internet connection
- Database and storage systems not compatible
- No cyber security policies or certifications

Solutions



Cloud based storage and back-up



Synology NAS data storage



Cyber essentials certification



Ongoing business support plan

Bristol A.R.C Animal Rescue Centre

Introduction

Bristol A.R.C is Bristol's oldest animal rescue centre, affiliated with the national RSPCA. With over 100 years of Animal Care is after someone to care after their IT. The site on Albert Road, Bristol combines a rehoming centre, veterinary clinic and fundraising/admin office. The internet speed was 1 Mbps for both download and upload. Database and Storage systems were installed at different times and separately, overall, their IT was not in a good place.

Proposed Solution

Dial A Geek deployed an On-Premises solution with Cloud Backup. As well as a Fibre connection of 500Mbps.

As a result, a sturdy Synology NAS now handles all the data for the company with regular encrypted backups to the Cloud. Regular meetings between Dial A Geek and Bristol A.R.C. continue to monitor systems in an effort to spot emerging faults before they become major problems. The company is happily benefiting from Tier 3 Support Plan and obtained, through Dial A Geek, the Cyber Essentials qualification to feel up to date with their cybersecurity.



“

We've been working with Dial A Geek since 2014 and they have always provided us with a professional and expert service.

Ed Grinham
General Manager

”

Feedback

"We've been working with Dial A Geek since 2014 and they have always provided us with a professional and expert service. The team installed and manage a new wireless system as well as installing new fibre broadband - bringing us up to speed! The quicker speeds make our day-to-day working much more streamlined and efficient.

Dial A Geek are always on hand to supply and fit new hardware as well as assisting us with our database server and ensuring we are up to date with our Cyber Essentials accreditation.

We are grateful to the whole team for providing us with seamless service."

- Ed Grinham, General Manager at Bristol A. R. C.

