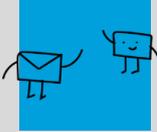




Challenges

- Email migration gone-wrong
- Management of a growing number of collaborations
- No cyber security policies or certifications

Solutions



Email migration



Cloud based storage and back-up



Microsoft 365



Microsoft Teams Consultancy

QLM Technologies

Introduction

QLM Technology is a Bristol-based engineering company developing technologies necessary for gas leak detections. They first came to Dial A Geek in 2020, looking for a fix to an email-related issue.

As a growing company, QLM needed to find the best way to manage their infrastructure and find the best way of working for their remote staff. After a positive first experience, they decided to do further work with the Geeks.

Proposed Solution

Everyone at QLM liked the possibilities that came with Microsoft Teams,

so in order to make the most out of the platform and its integrations, Dial A Geek migrated QLM to Microsoft 365, complete with setting up backup and baseline security features. Thank to Dial A Geek's effective project management, the migration of 9 users went very smoothly with little interruption to the business and nearly no downtime caused in the process. QLM Technologies can now easily manage all their business communications and collaborations within one platform.



Feedback

“

The service was prompt, professional, effective, and made what had previously proven to be a nightmare scenario into a very simple procedure.

Doug Millington-Smith,
Applications Manager

”

'We went to Dial A Geek for rectification of a problem. Quick response, good understanding of the underlying infrastructure enabling very effective assistance to some urgent issues over a short time period. Now exploring the possibility of contract work for the future'

- Doug Millington-Smith, Applications Manager
(November 2020)

'We went to Dial A Geek for the second time after the first was such a positive experience. This was for a larger project, to migrate all company email for my SME from G-Suite to M365. As before, the service was prompt, professional, effective, and made what had previously proven to be a nightmare scenario into a very simple procedure. I have recommended them as my company, and now I can recommend them personally as well.'

- Doug Millington-Smith, Applications Manager
(December 2020)